

Xgen IM

Mobile Application



Topics Covered

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- 2 Why A Business Need Xgen IM
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What Is Xgen IM App

XgenPlus is an Encrypted Instant Messaging App for organization available on play store and app store. XgenPlus allows a user to exchange messages (including images, videos, voice messages, files, live location) within the private groups, public groups or an individual chat. It also allows the user to send instant video recording and image capture within the chat. The app is designed in such a way that it provides the ease of chatting with utmost reliability and security.

Why A Business Needs Xgen Instant Messaging

In today's collaborative world of making interaction fast, secure and reliable, instant messaging platform has found a new space in the business. Though a secure email can be a choice to convey the message for instance but for deep, longer and continuous interaction a business needs an end to end encrypted instant real-time messenger that allows a user to send/receive a message in no time and enables interaction within the business or with customers flawlessly. XgenPlus provides end to end 256-bit encryption that protects your business conversation with all kinds of attacks and hacks.

Most of the free instant messaging platforms provide end to end encrypted chat facility but encryption keys are stored on their own servers. So, anyone having access to the server can easily peep into your account and would be able to access information. Whereas, Xgen IM messenger gives flexibility to the business to have control of their database on their servers that eliminates the risk of data privacy hack.

Exclusive Features of Xgen IM



End To End Encryption



History & Chat Management on Server



Private Group Chat With Admin Control



Block Contact



Unlimited Group Chat



Search Contacts/Messages On your FingerTips



Create Private & Public Groups



Bookmark Groups & Chat and retain even after reinstallation of App



No Need to write Just Scan & add contact



Get Notified from a stranger chat



Control Your Online Status



Silent Chat for few hours



Multiple Chat Account On A Single Platform



Keep control on the size of audio, image and video file

Step By Step Guide To Use Xgen IM App

To download the app, go to the Google playstore /Appstore and search for Xgen IM. Click open, you will be directed to the login page where you need to enter your organization registered email ID and password. Once login into the account you will see the Message dashboard.

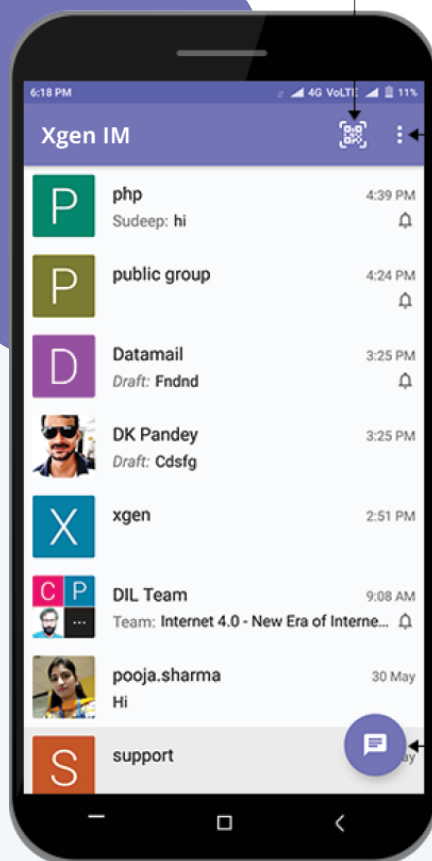
Message Dashboard

User will have three action icon on the top of the screen as-



Scan QR code

Explore more in Menu

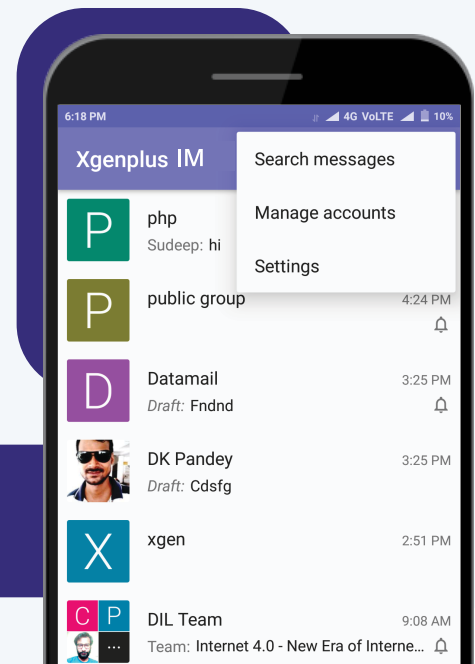


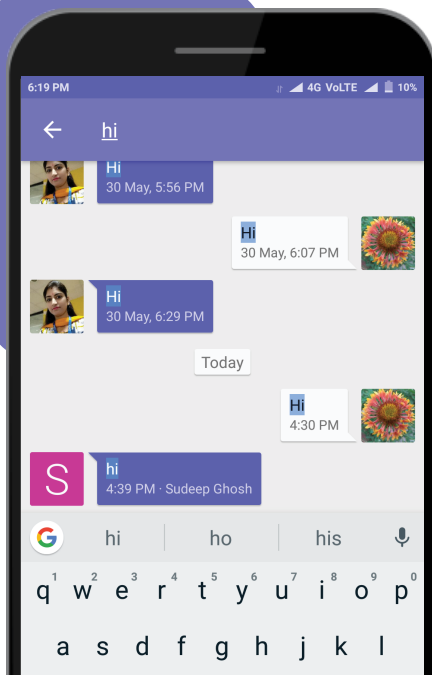
1. Scan QR code -

User can add a contact with just scanning the barcode. A user can check it's own QR code at Menu >> Manage Accounts >> Tap On Account >> Share >> Show 2D Barcode

Messaging Chat

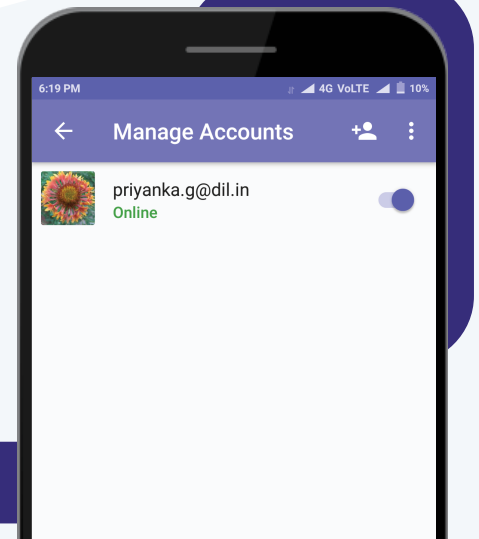
2. Menu :





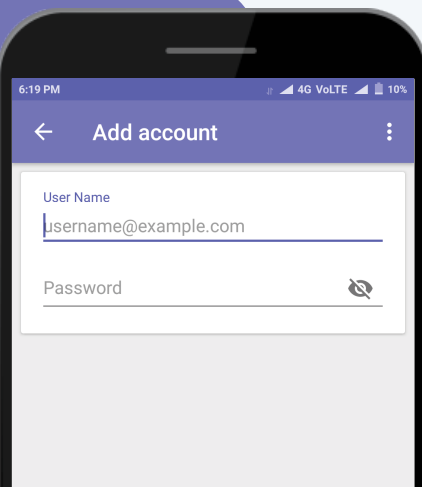
Search Message -

Find out a specific message from the huge log of a message by just typing a single keyword.



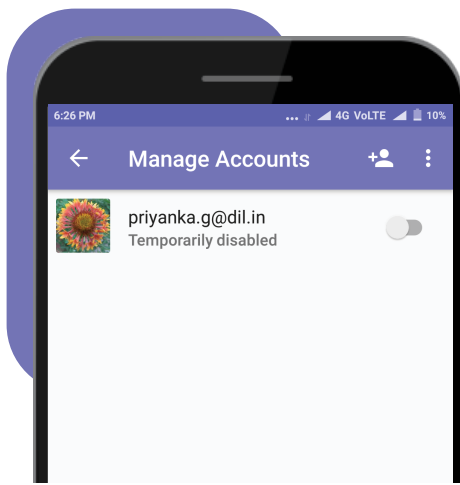
Manage Accounts -

A user can manage all his accounts from here.



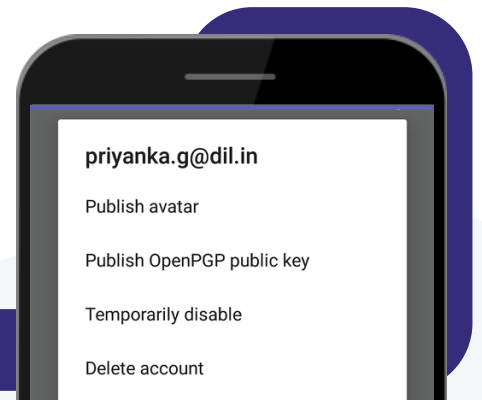
A user can -

Add Account - Add/configure a new chat account by entering the email id and password.

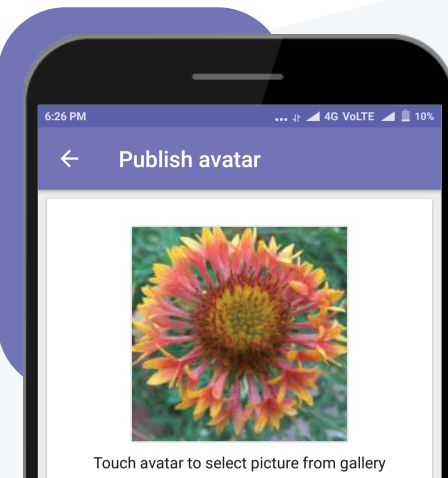


Disable all accounts -

User can disable all account at once temporarily with just a single tap.



On long pressing of account, a user will get a screen with the options

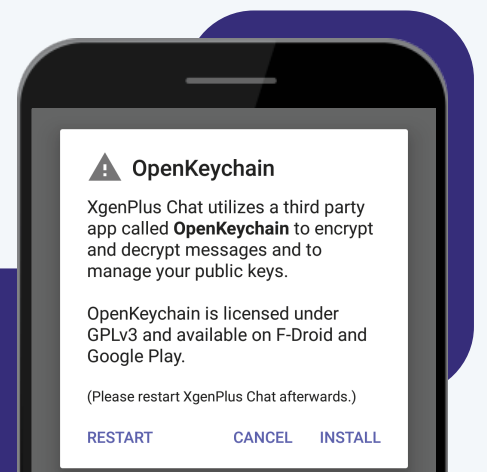


Publish Avatar -

A user can change the profile picture of his chat account.

Publish public key -

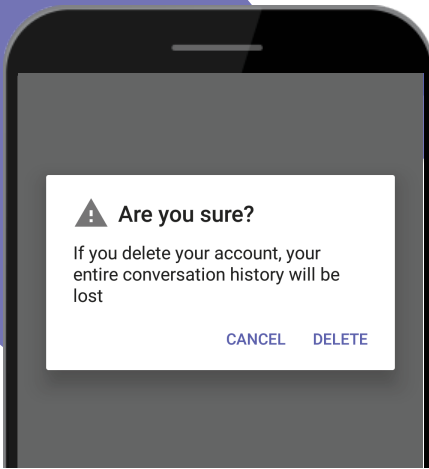
- Xgen IM utilizes open key chain to encrypt and decrypt messages and manage public keys.
- Installing the feature allows user to activate the encryption option and allows user to send and receive encrypted messages



Delete account -

Permanently delete the account along with all the conversation you did with this account.

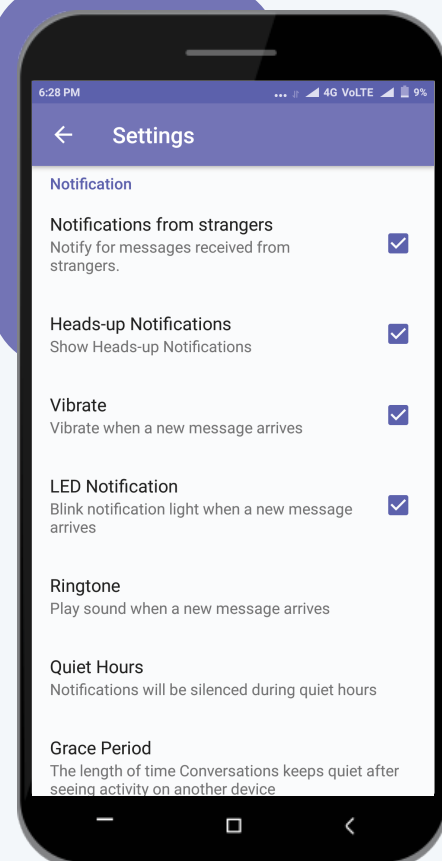
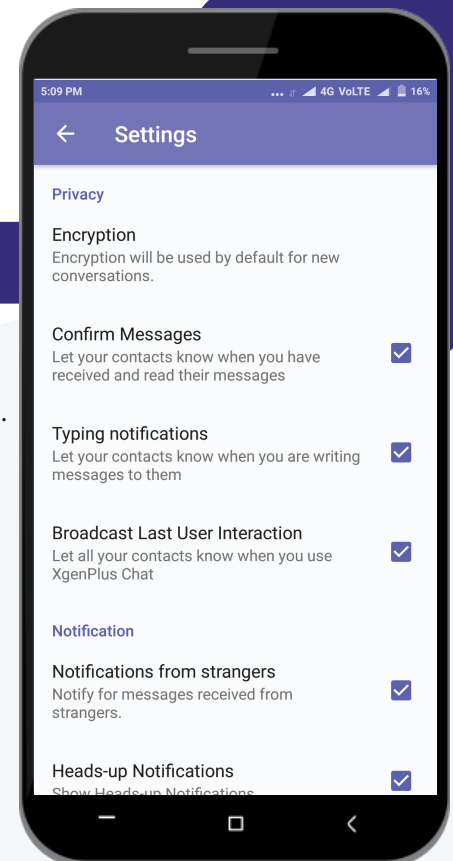
- **Delete account** - Permanently delete the account



Settings -

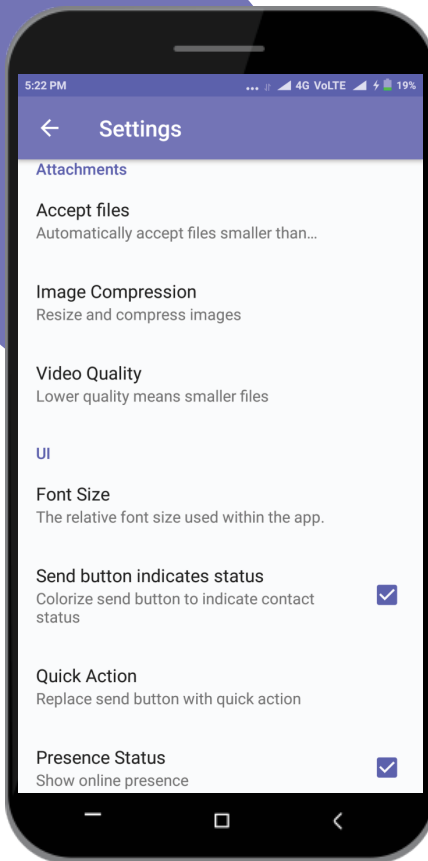
A user can manage all his chat account settings.

- **Confirm Messages** - Enable or Disable contacts to keep watch on the received and read messages.
- **Typing Notifications** - Let your contacts know when you are writing a message to them.
- **Broadcast Last User interaction** - Let all your contacts know when you last interacted with Xgen IM account.



Notifications -

- **Notifications from strangers** - Notify for messages received from strangers (one who is not available in your contact)
- **Heads up Notifications** - Show notification on the device when the device is locked.
- **Vibrate** - Vibrate when any new message arrives
- **LED Notification** - Blink notification light when a new message arrives
- **Ringtone** - Set sound for a new message.
- **Quiet Hours** - Stop receiving notification for a few hours.
- **Grace Period** - Allows conversations to be quiet after seeing activity on another device. User can either disable or change the grace period too short, medium & long



Attachments -

- **Accept Files** - User can set the maximum file size he can receive over the chat
- **Image Compression** - Allow to compress image automatically, never or always.
- **Video Quality** - Allow to compress video to medium (360p), High (720p) or original (Uncompressed) quality

UI

- **Font Size** - Change the font size within the app
- **Send button indicates status** - Enable or Disable color change on the send button to indicate the status of the contact
- **Quick Action** - User can replace send button with any of the quick actions lists including none, most recently used, take a picture, record video, choose picture, record voice & send location

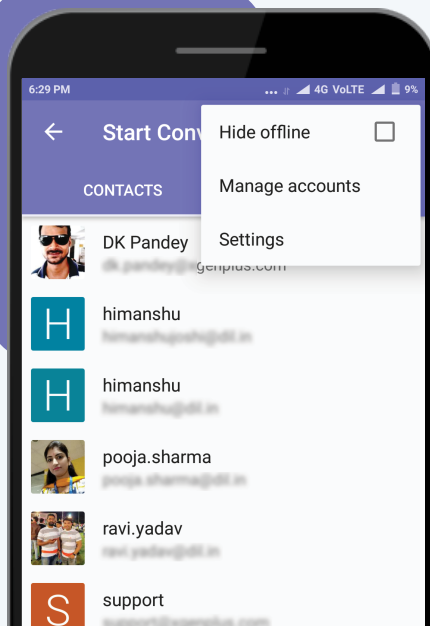
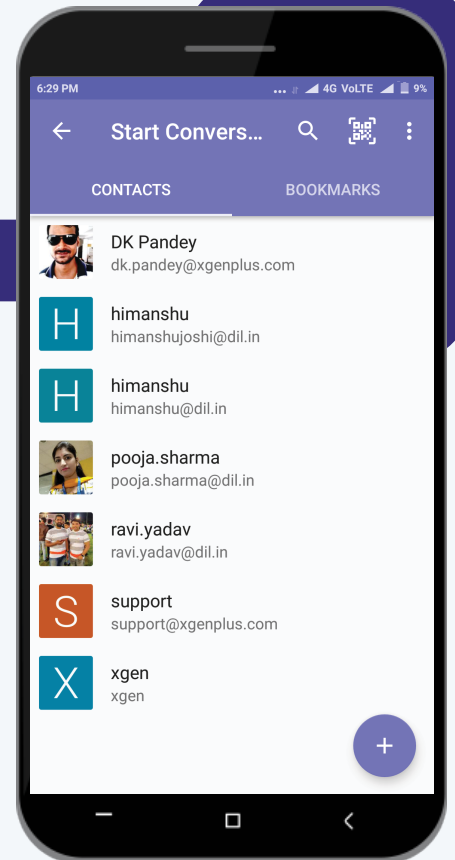
Presence Status - Enable or disable online presence on chat.

Advanced

- **Never Send crash reports** - Allow/disallow the notification asked to send report to incase xgen IM app get crashed

Messaging Chat -

- **Search** - User can search for the contacts by start typing their ID in the search bar.

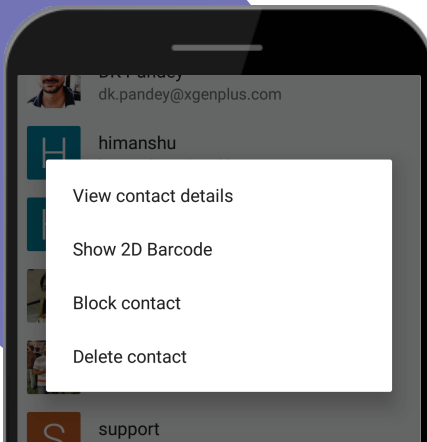


Menu -

- **Hide Offline** - User can hide/unhide contacts which are offline or inactive on chat and show only online users.

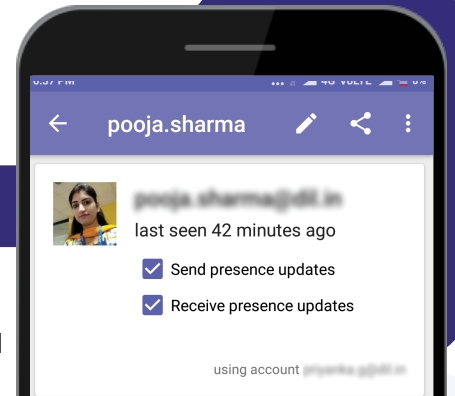
Contacts -

- Long Press any contact to perform the following mentioned task

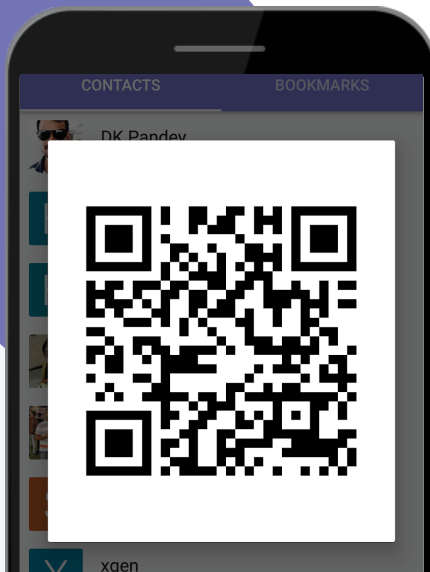


View Contact Details -

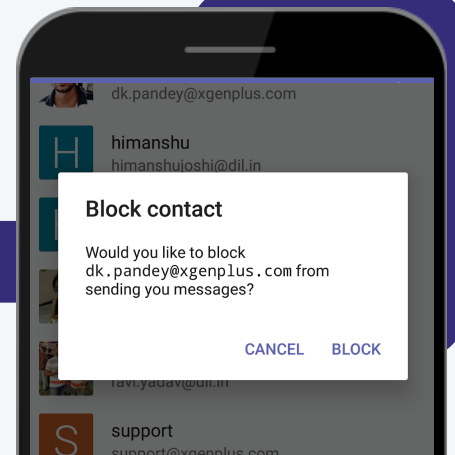
- User can check all the details such as email id associated with the chat account, send and receive presence updates of the contact. A user can edit contact name, delete the contact from the roster (recently chat conversation), block contact and share the contact.



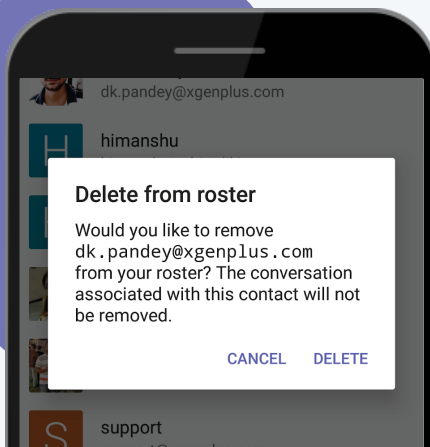
Show 2D Barcode -

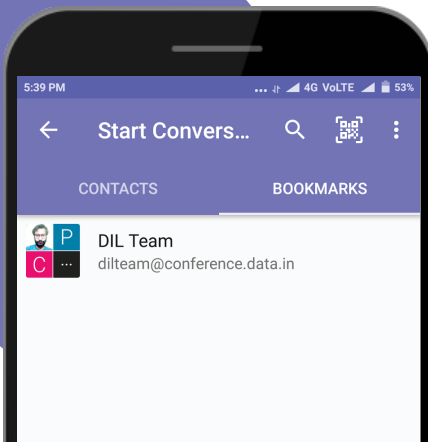


Block contact -



Delete Contact -



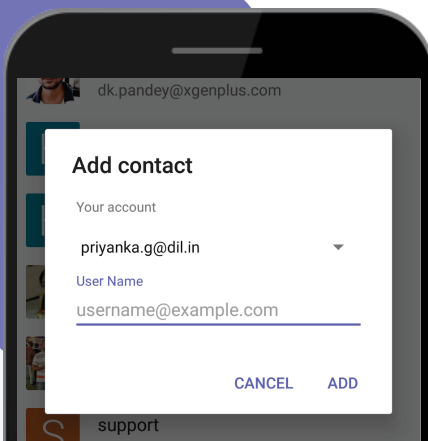
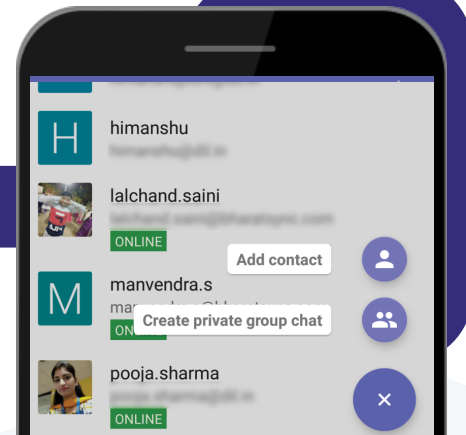


Bookmarks -

- Bookmark allows user to save chat for the future reference.

Add -

- - Clicking on the + icon user can perform the following actions:-

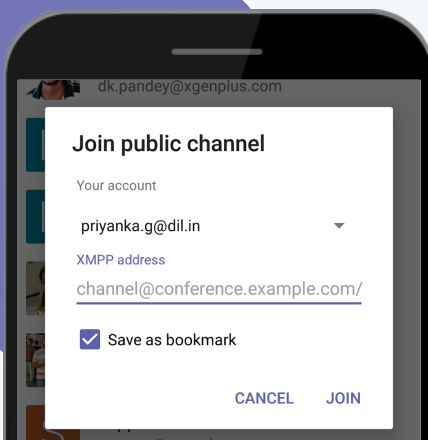
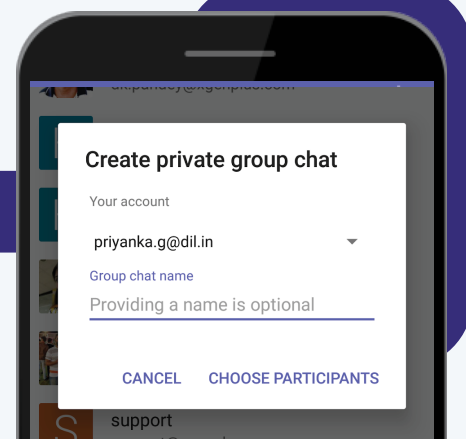


Add Contact -

- A user can add the contact by selecting the chat account to which he wants to add the contact and then enter the email ID and click on add.

Create Private Group Chat -

- User can create a private group that can be accessed only by the participant added by the group admin.

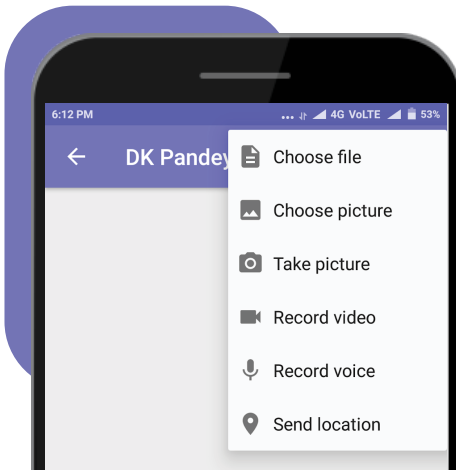


Join Public Channel -

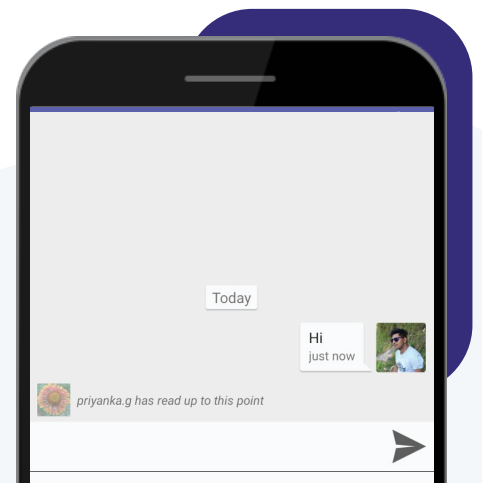
- From here public channel can be joined. The user just needs to enter the public group and click on join.

Do more within the chat

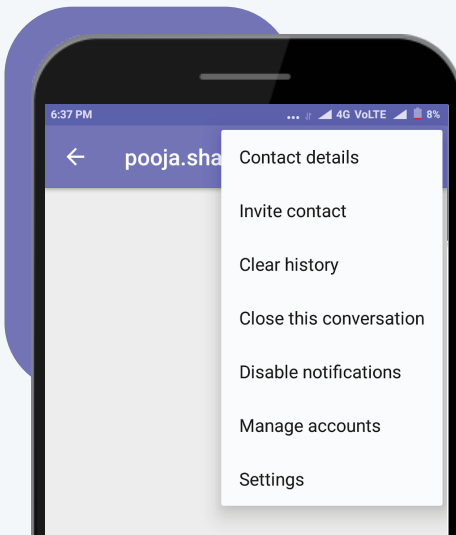
- Start your conversation within a group or individually. Send/ receive text, audio, video, file location. Record audio & video and more can be done.



- See when your message has been read, who is typing in the chat and more.



- Actions that can be performed on the individual/group chat menu



Contact/Channel Details: User can view details of all participants within the group or individually. Here, the user can also invite new members from the contact list.

Invite Contact: When user click on the menu, he will get "Invite Contact" option, on clicking this option user can add new members from his contact list.

Clear history: User can clear all the messages done within the particular contact or group.

Note- This will not delete copies of those (deleted) messages that are stored on other devices or services.

Close this conversation: User can hide his conversation from the dashboard without deleting the messages.

Note- Archived chats will reappear when user receives a new message from the hidden conversation.

Disable notifications: User can turn notification setting off for a certain period of time.

Availability

XgenPlus Instant Messaging for Business is available on Playstore, Appstore and on Webmail

